



CJ-400 Effective Communication for Criminal Justice Professionals

Description:

Integrating the latest research, CJ-400 delivers a general introduction to interpersonal communication. Being able to understand why people speak and behave the way they do is a valuable skill for the Criminal Justice Professional. This course textbook draws on the author's expertise in gender and social diversity, provides an unparalleled focus on diversity and includes expanded coverage of social media and ethical issues. It also addresses such timely topics as emotional intelligence and forgiveness, interracial relationships, and ways to deal with abuse.

Textbook: Interpersonal Communication: Everyday Encounters 9th Ed. - Wood
ISBN: 9781337914161

Course objectives:

Throughout the course, you will meet the following goals:

- Describe the eight principles behind effective interpersonal communication.
- Name forms of communication that shape self-concept.
- Identify factors that affect individuals' perceptions.
- Identify key principles of effective verbal communication.
- Describe six elements in the listening process.
- Understand reasons why people may not express emotions effectively.
- Distinguish communication that confirms or disconfirms in a personal relationship.

Contents:

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| Ch 1: A First Look at Interpersonal Communication | Ch 7: Emotions and Communication |
| Ch 2: Communication and Personal Identity | Ch 8: Communication Climate |
| Ch 3: Perception and Communication | Ch 9: Managing Conflict in Relationships |
| Ch 4: The World of Words | Ch 10: Friendships in Our Lives |
| Ch 5: The World Beyond Words | Ch 11: Committed Romantic Relationships |
| Ch 6: Mindful Listening | Ch 12: Communication in Families |

Grading Scale

A = 95-100%
 B = 88-94.9%
 C = 80-87.9%
 D = 70-79.9%
 F = Below 70%

Grade Weighting

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| Chapter Quizzes..... | 70% |
| <u>Final Exam</u> | <u>30%</u> |
| | 100% |