



CJ-400 Effective Communication for Criminal Justice Professionals

Description:

Integrating the latest research, CJ-400 delivers a general introduction to interpersonal communication. Being able to understand why people speak and behave the way they do is a valuable skill for the Criminal Justice Professional. This course textbook draws on the author's expertise in gender and social diversity, provides an unparalleled focus on diversity and includes expanded coverage of social media and ethical issues. It also addresses such timely topics as emotional intelligence and forgiveness, interracial relationships, and ways to deal with abuse.

Textbook: Interpersonal Communication: Everyday Encounters 9th Ed. - Wood
ISBN: 9781337914161

Course objectives:

Throughout the course, you will meet the following goals:

- Describe the eight principles behind effective interpersonal communication.
- Name forms of communication that shape self-concept.
- Identify factors that affect individuals' perceptions.
- Identify key principles of effective verbal communication.
- Describe six elements in the listening process.
- Understand reasons why people may not express emotions effectively.
- Distinguish communication that confirms or disconfirms in a personal relationship.

Contents:

Ch 1: A First Look at Interpersonal Communication	Ch 7: Emotions and Communication
Ch 2: Communication and Personal Identity	Ch 8: Communication Climate
Ch 3: Perception and Communication	Ch 9: Managing Conflict in Relationships
Ch 4: The World of Words	Ch 10: Friendships in Our Lives
Ch 5: The World Beyond Words	Ch 11: Committed Romantic Relationships
Ch 6: Mindful Listening	Ch 12: Communication in Families

Grading Scale

A = 90-100%
 B = 80-89%
 C = 70-79%
 D = 60-69%
 F = under 59%

Grade Weighting

Chapter Quizzes.....	70%
Final Exam	30%
	100%